



Dynamic Instruments commercial, industrial, and military recorders are designed and manufactured in our headquarters located in San Diego, California. Our robust software suite, exceptional attention to detail, rigorous testing and ISO 9001:2000 compliance enables Dynamic Instruments to deliver the performance, security and reliability that you demand.

DI Voice Vault™... *It's that simple!*

Options:

- Enhanced COURIER™ — Robust playback functionality and audio processing studio
- COURIER™ — Remote PC** Retrieval and Playback Software
- ReBOUND™ — Remote PC** Instant Recall and Playback Software
- NetFLARE™ — Remote PC** Recorder Status and Alarm Notification
- DI ROD™ — Remote PC** Start/Stop, Free Seating & Agent Notes support
- DI InSIGHT™ — Agent Evaluation Software
- DI CTI / SDK™ — Developer's Kit for data integration and recorder control
- Hot Swappable RAID 1
- WATCHDOG™ — System Fault Hardware Contact Closure
- GUI Kit — Monitor, keyboard, speakers & mouse
- Remote Diagnostics
- Contact Closure — External switch to start and stop recording
- Label Printers - Creates Archive Media Labels

*Specifications subject to change without notice.

**requires a multimedia Windows 2000/XP PC

Windows® is a registered trademark of Microsoft®.

DI Voice Vault™

Economical, powerful and easy to use!

Specifications*

System	<p>Full Featured Reporting:</p> <ul style="list-style-type: none"> • Center call volume by hour • Center call volume by channel • Contents listing for hard drive and archive media • System Status • Current remote users • User Activity (historical audit trail) <p>Media Library Spoken Time Stamp Auto Starts upon reapplication of power Power recovery in less than 2 minutes Supports daylight savings time operation Synchronizes time and date with NTP service Remote playback client</p>
Recording Channels	4 – 48 analog, digital or combined input channels
Recording Triggers	Hook detect, VOX with pre-trigger recording, digital, T1, contact closure or continuous recording modes. Audio compression options from 1:1, 2:1, 3:1, GSM or 723.1 compression rates
On-Line Storage	More than 26,000 channel hours and 5,000 locked calls. Hot swappable, large capacity RAID 1 storage is available.
Archive Media	0, 1 or 2 DVD Drive(s) with either: 9.4 GB DVD - Up to 3800 Channel Hours 4.7 GB DVD - Up to 1900 Channel Hours
Recording Parameters	Serial or parallel mode, Media overwrite protection, recording overlap and programmable deck swap schedule <ul style="list-style-type: none"> • AutoRecovery – supports files recovery from flawed media • ReMASTERING – allows multiple copies to be created from the original DVD media
Search Parameters	Time/Date of call, Channel Name, Channel Number, Call Classification, CID, DTMF, ANI, In/OutBound, Keyword or Phrase Search, Agent Notes, Account Number, Social Security Number, Duration, Locked Calls, Locking User, Tagged Calls, User Defined Parameter, custom 14 character alpha-numeric data field and search to exact time and date. Optional CTI integration fields.
Playback	Live monitor, continuous playback, "loop" playback, simultaneous record and playback. Playback recorded audio with or without silent periods. View audio records, plotted in a time coordinate with AudioMAP. Insert spoken date, time and channel announcement at beginning / end of file playback.
Remote Access	One (1) seat of COURIER™ is included.
Security	System access/denial programmable by individual user, by function, and by channel. AutoSECURE locks the recorder interface following inactivity of 0-60 minutes.
Network	Ethernet TCP/IP, 10/100 Mb/sec Auto Selecting
Power Requirements	90 - 130 VAC or 180 - 250 VAC, 47 - 63Hz, 150W max
Chassis Style:	Desktop

