

# DYNAMIC INSTRUMENTS

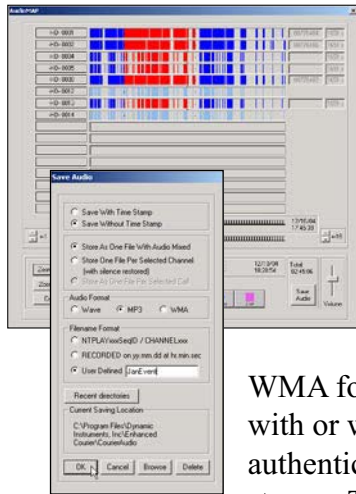
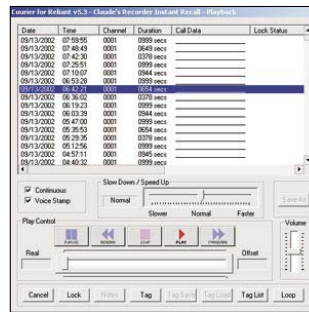
# COURIER™

for Reliant

Remote PC Retrieval & Playback Software

Enhanced **COURIER™** for Reliant — the most powerful remote monitoring, event reconstruction and audio distribution tool available!

**Live monitoring** from the convenience of a remote work-station is a breeze. Users can quickly monitor multiple channels, retrieve, review, duplicate and distribute recorded transmissions.



**Scenario reconstruction and distribution** has never been easier. One event, recorded over multiple channels, saved together as one record - It's that simple! Users can easily highlight multiple channels, select multiple records and save it to one file in WAV, MP3 or

WMA format. The files can be saved with or without silent periods and users can authenticate copies with a date and time stamp. There's even more.

**Evaluation and assessment** is quick and easy using the built-in reporting features. Courier's colorful graphics and reports provide a comprehensive image of call volume and recording activity.



**COURIER™** for Reliant,  
bringing audio to your desktop!

## Advanced Features

Multi-Channel Live Monitoring  
Multi-Recorder Access

Playback Calls via

- Archive Media
- Hard Drive
- Network Attached Storage (NAS)
- Audio Cassette
- Email via WAV/WMA/MP3
- Local DVD Drive
- Simultaneous Playback of up to 64 Channels
- 10X speed up/slow down
- Loop Playback
- Continuous Mode
- Voice Stamp

## Reports

- System Activity
- Call Volume by Channel
- Call Traffic per Hour
- Color Graphics
- Export data

## Remote User Setup

- Name/Password
- Feature Access
- Channel Access
- Media Access
- File Lock/Unlock

## Investigator Suite

- CallTRAP™ — Lock 5,000 Calls to the Hard Drive
- CallLINK™ — Group an Incident
- CallNOTES™ — Document Events
- ChannelGUARD™ — Channel Activity Monitor

## Search for Calls

- Date/Time
- Channel Name or Number
- DTMF, Caller ID, ANI, MF
- Agent Name & Notes

Record Locate Retrieve Duplicate Distribute

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for Reliant

## Remote PC Retrieval & Playback Software



### Workstation Specifications\*

<b>Operating System</b>	Microsoft Windows® 2000 Professional or XP Professional
<b>PC Type</b>	Multi-Media Classification
<b>CPU</b>	Pentium® 400 MHz or higher
<b>Hard Disc Space</b>	20 MB
<b>RAM Memory</b>	256 MB
<b>Monitor</b>	SVGA - Configured for 800x600 resolution or better - 16 bit color "thousands of colors" or better
<b>Sound Card</b>	SoundBlaster™ Compatible
<b>Speakers</b>	Shielded Computer Speakers
<b>CD Drive</b>	CD Rom
<b>Network Card</b>	Ethernet - 10 MB/sec or better
<b>Network Configuration</b>	Peer to Peer - TCP/IP
<b>Recorder Requirements</b>	Compatible with all DI Reliant™ Recorders

\* Specifications subject to change without notice

\*\* Requires DVD Drive — Contact Dynamic Instruments for details.

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### COURIER™ for Reliant Product Comparison Sheet

Courier Features	Courier	Enhanced Courier
<b>Skins</b>		
• Traditional (original)	Yes	Yes
• Contemporary (new)	Yes	Yes
<b>Set Up Functions</b>		
• System Setup	Yes	Yes
• User Setup	Yes	Yes
<b>Media Library</b>	<b>Yes</b>	<b>Yes</b>
<b>Variable Speed Playback</b>	<b>+/-10x</b>	<b>+/-10x</b>
<b>Reports</b>		
• Activity	<b>Yes</b>	<b>Yes</b>
• File	Yes	Yes
• System	Yes	Yes
• Custom	Yes	Yes
• Graphics	Color	Color
• Export	Yes	Yes
<b>723.1 Advanced Replay Support</b>	<b>Yes</b>	<b>Yes</b>
<b>Supported Windows OS</b>	<b>2000/XP</b>	<b>2000/XP</b>
<b>Playback Screen &amp; Save</b>		
• Time Stamp	Yes	Yes
• Save multiple audio w/without time stamp as individual files	<b>No</b>	Yes
<b>Playback &amp; Save from (AudioMAP)</b>		
• Multi-channel playback	64	64
• Crop audio for replay selected channels with silence	<b>No</b>	Yes
• Save mixed audio files as one file w/without time stamp	<b>No</b>	Yes
• Save multiple audio w/without time stamp as individual files	<b>No</b>	Yes
<b>Local DVD Playback**</b>	<b>No</b>	<b>Yes</b>
<b>File Saving</b>		
• WAV	Yes	Yes
• MP3 & WMA	<b>No</b>	Yes
<b>File Naming Conventions</b>		
• Seq. Index File (standard)	Yes	Yes
• Date File	<b>No</b>	Yes
• User Specified	<b>No</b>	Yes
<b>Columns</b>		
• Rename	Yes	Yes
• Reposition	Yes	Yes
• Agent Notes	Yes	Yes
<b>Channels Display</b>		
• Ch. Names	Yes	Yes
• Agent Names	Yes	Yes

